



HM Government

Social housing issue? Escalate it.

If you're not happy with your landlord's final response to your complaint, escalate to the Housing Ombudsman.

Last year, the Housing Ombudsman ordered landlords to pay over £1m in compensation to residents.

Everyone deserves a safe and secure home. **Know your rights.**

Visit [gov.uk/social-housing](https://www.gov.uk/social-housing)



Report



Complain



Escalate

