



HM Government

# Social housing issue? Have your complaint heard.

If you're not satisfied with your landlord's final response to a complaint, escalate it to the Housing Ombudsman.

They're impartial and will investigate fairly.

Everyone deserves a safe and secure home.

**Know your rights.**

Visit [gov.uk/social-housing](https://www.gov.uk/social-housing)

1

Report

2

Complain

3

Escalate



Make  
things  
right

