



Social housing issue? Know how to complain.

1

Report it to your landlord.

2

Complain to your landlord,
if you're still not happy.

3

Escalate to the Housing Ombudsman,
if you're not happy with your landlord's
final response.



**Make
things
right**

Everyone deserves a safe
and secure home. **Know your rights.**

Visit [gov.uk/social-housing](https://www.gov.uk/social-housing)

