

## Rykneld Homes Limited (RHL) Board Meeting

Wednesday 17<sup>th</sup> July 2024 , 5.00pm  
 Rykneld Homes, MS Teams, 2013 Mill Lane, Wingerworth, S42 6NG

ITEM NO	TIME	TITLE OF REPORT	LEAD
<i>Open Items (Open to the Press &amp; Public)</i>			
01	00 m	<b>Welcome</b> <i>To welcome all to the meeting</i>	Chair
02	01 m	<b>Apologies for Absence and Quorum</b> <i>To receive any apologies for absence</i>	Co Sec
03	01 m	<b>Declarations of Interest</b> <i>Board Members are asked to declare any interests they may have in a matter</i>	Chair
04	5 m	<b>Board Meeting Minutes</b> <i>To approve the minutes of 28<sup>th</sup> March 2023 Board</i>	Chair
05	10 m	<b>Forward Plan</b> <i>To note the updated Forward Plan</i>	Chair
06	01 m	<b>Outstanding Items</b> <i>To note items outstanding from decisions made at previous meetings</i>	Chair
07	01 m	<b>Questions from the Press or Public</b> <i>To consider any questions for which notice has been given</i>	Chair
<i>Reports</i>			
08	10m	<b>Health and Safety Report Q4</b> <i>To note the update on RHL's Health and Safety performance</i>	LG
09	10m	<b>Quarterly Performance Report Q4 and Year End</b> <i>To note the Quarterly Performance for Q4 for 2023/24</i>	MB
10	10m	<b>Finance Report Q4 and Year end 2023/24</b> <i>To note the latest Finance update</i>	RS
11	10m	<b>Registered Provider Finance Report Q4 and 2023/24</b>	RS

		<i>To note the latest Finance update</i>	
12	05m	<b>Tenant Satisfaction Measures – Survey Results and Management Information 2024</b> <i>To note final (weighted) results for publication and submission to regulator</i>	MB
13	10m	<b>Complaint Review 23/24 Year End Report</b> <i>To note complaints performance , learning outcomes , HOS Code Compliance</i>	LG
14	10m	<b>Contact Centre (CAST) Tenant Scrutiny Panel Report</b> <i>To consider and approve the report and provide feedback . on the implementation of the recommendations</i>	LG
15	10m	<b>Internal Audit Reports and 24-25 Plan</b> <i>To note and approve</i>	RS
<b>Restricted Items (closed to the Press &amp; Public)</b>			
16	10m	<b>Capital Works Update Report</b> <i>To note</i>	HB
17	10m	<b>NHF Code of Governance Compliance</b> <i>To consider and approve</i>	MB
18	10m	<b>Strategic Risk Register Q1, 2024/25</b> <i>To consider and approve</i>	MB
19	10m	<b>400 Homes Board Report</b> <i>To consider and approve</i>	NC/H B
20	10m	<b>Staff Survey Results 2024</b> <i>To note the results of the Staff Survey 2024</i>	LG
21	10m	<b>Stonebroom Regeneration Project</b> <i>To consider and approve</i>	NC
<b>DISCUSSION</b>			
22	5m	<b>Any other business</b>	Chair
<b>INFORMATION – provided for Board members to note</b>			
23	0m	<b>Neighbourhood Services Year End 2023/24 Report</b> <i>To note service delivery.</i>	HS

<b>24</b>	0m	<b>Income Collection Year End 2023/24 Report</b> <i>To note service delivery.</i>	HS
<b>25</b>	0m	<b>Compliance Services 23/24 Year end report</b> <i>To note service delivery.</i>	LG
<b>26</b>	0m	<b>Regeneration Report 23/24 Year End Report</b> <i>To note service delivery.</i>	HB
	0m	<b>Date, Time and Venue of Next Scheduled Board Meeting:</b> Thursday, 5 <sup>th</sup> September 2024 at 4pm –, Rykneld Homes ,Mill Lane, Wingerworth, S42 6NG (AGM with Board meeting to follow)	Chair

*\*Questions from the Press and/or Public:*

*Any questions not received at least 3 days in advance will be deferred to the following meeting. Exceptional urgent items may be considered by the Chair. Questions must not be of a personal nature, but relevant to the Business of the Rykneld Homes' Board.*