

The Silent Killer

There's a potential killer
lurking in all our homes





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Carbon Monoxide

Carbon Monoxide poisoning is a nightmare you may never wake up from! It is an efficient killer, invisible and having no smell it can strike without warning.

We're not trying to scare monger, but make people aware. Department of Health statistics show that around 50 people die each year in England and Wales from Carbon Monoxide poisoning with up to 4,000 more treated in hospital.

Rykneld Homes does not want you to be part of these statistics. It is therefore vital that you let us maintain and service your heating appliances regularly.

Please help us to help you.

All properties managed by Rykneld Homes, receive an annual Safety Check/Service which is carried out by a qualified engineer. Most of our customers appreciate why we have to do this, and are only too pleased to co-operate. There is still a small minority who do not and refuse to let us in.

If you repeatedly deny us access to carry out this necessary work we have the legal right to force entry.

To book a servicing appointment please call 08000 121 621.

What is Carbon Monoxide?

Carbon Monoxide is a toxic gas which will kill you if you breathe in too much of it.

If gas or solid fuel is not burned up properly by the appliance then excess carbon monoxide can build up in the air you breathe.

You are at risk if your appliance – that is your gas fire, central heating boiler, solid fuel boiler/fire, warm air unit or water heater have not been fitted or maintained properly. You are also at risk if you have allowed unqualified people to install these appliances. Under no circumstances should you try to repair or replace an appliance yourself.

Symptoms of Carbon Monoxide Poisoning

Be aware of the signs and symptoms of carbon monoxide poisoning, they include:

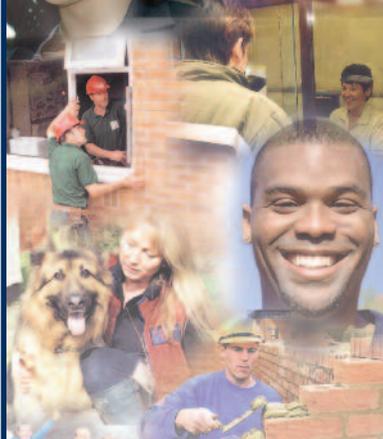
- Drowsiness
- Headaches
- Weakness
- Nausea and sickness
- Pains in the chest

REMEMBER - YOU, YOUR FAMILY AND YOUR IMMEDIATE NEIGHBOURS ARE AT RISK IF:

- any gas appliances are not working properly
- you have not let us check your appliances
- there is staining on or near the walls around your appliances
- your chimney or flue gets blocked up
- you prevent free flow of fresh air/ventilation in the room
- you sleep in the same room where an appliance is left burning at night.

Contact Rykneld Homes on: Freephone 08000 121 621 to arrange an appointment

No English?
No problem



If you require this
publication in large
print, braille or on
audio CD please
call us on
01246 217670

Rykneld
HOMES
at the heart of communities



☎ 01246 217670 (ENGLISH)

We care. We want all of our customers to be able to access all of our services. To talk to someone in English, ring this number.

You will not be charged for the TALKBACK service.

☎ 01430 457421 (CANTONESE) 廣東話

☎ 01430 457423 (MANDARIN) 國語

本市政府關心閣下，我們希望區內所有的市民都能夠使用我們所有的服務。請致電上列這一號碼，可用廣東話或國語和我們交談。

免費為你提供此項服務。

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☎ 01430 457422 (ITALIAN)

Noi ci prendiamo cura di voi. Il nostro obiettivo è quello di dare a tutti i nostri clienti la possibilità di accedere ai nostri servizi. Per parlare in italiano, chiamate questo numero

Questo servizio è senza spese o commissioni

☎ 01430 457426 (URDU) اُردو

ہم احساس کرتے ہیں کہ ہم سب کو اپنی زبان میں سہولت فراہم کرنے کے لئے اس سروس کو استعمال کرنے کے لیے آپ سے کوئی معاوضہ نہیں لینا چاہتے ہیں۔

☎ 01430 457424 (POLISH)

Dbamy o naszych klientów.
Pragniemy, by wszyscy mogli skorzystać z całości oferowanych przez nas usług. Abv porozmawiać w ięzyku Korzystanie z tej usługi jest bezpłatne.

☎ 01430 457425 (PUNJABI)

ਅਸੀਂ ਦੇਖ-ਭਾਲ ਕਰਦੇ ਹਾਂ। ਅਸੀਂ ਚਾਹੁੰਦੇ ਹਾਂ ਕਿ ਸਾਡੇ ਸਾਰੇ ਗਾਹਕ ਸਾਡੀਆਂ ਸਾਰੀਆਂ ਸੇਵਾਵਾਂ ਤੱਕ ਪਹੁੰਚ ਕਰ ਸਕਣ। ਕਿਸੇ ਨਾਲ ਪੰਜਾਬੀ ਵਿਚ ਗੱਲਬਾਤ ਕਰਨ ਵਾਸਤੇ ਇਸ ਨੰਬਰ ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।
ਇਸ ਸੇਵਾ ਦੀ ਵਰਤੋਂ ਲਈ ਤੁਹਾਡੇ ਕੋਲੋਂ ਖੋਸ਼ੇ ਨਹੀਂ ਲਏ ਜਾਣਗੇ।

☎ 0800 731 7878 (OTHER LANGUAGES)

Rykneld Homes Limited is a company controlled by North East Derbyshire District Council

• A company limited by guarantee, registered in England and Wales, number 05864912

Registered Office: Rykneld Homes Ltd, c/o Pioneer House, Mill Lane, Wingerworth, Chesterfield, Derbyshire S42 6NG

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