



How to Report a Repair



Rykneld
HOMES
at the heart of communities

Contact us to report a
repair or request a gas servicing
appointment:

WEBSITE:

Complete our online form
www.rykneldhomes.org.uk/repairs

TELEPHONE:

Monday - Friday
8am - 4pm
01246 217670

EMAIL:

contactus@rykneldhomes.org.uk

FOR EMERGENCY OUT OF HOURS REPAIRS:

Call Freephone
08000 121 621

Useful Numbers

Rykneld Homes Contact Centre

For all tenancy related issues including: repairs, estate management, rent payments, Universal Credit, Choice Move and anti social behaviour

Website: www.rykneldhomes.org.uk

01246 217670

North East Derbyshire District Council

For issues including: environmental services, Holmelessness and refuse collection

For Council Tax and Housing Benefit enquiries

Website: www.ne-derbyshire.gov.uk

01246 231111

01246 217600

Universal Credit

Website: www.gov.uk/universal-credit

0800 328 5644

Age UK- Chesterfield and District

Website: www.ageuk.org.uk

01246 273333

Citizen's Advice - North East Derbyshire

Website: www.citizensadvicened.org.uk

0808 250 5702

Police - Non Emergency

101

JobCentre Plus Chesterfield

Website: www.gov.uk/jobsearch

0800 169 0190

Victim Support

Website: www.victimsupport.org.uk

0808 168 9111

The Elm Foundation (Domestic Abuse Support)

Website: www.theelmfoundation.org.uk

08000 198668

Derbyshire Law Centre

Website: derbyshirelawcentre.org.uk

0800 707 6990

Derbyshire Unemployed Workers Centre

Website: www.duwc.org.uk

01246 231441